

Why does my Personalised Report say that information is not available?

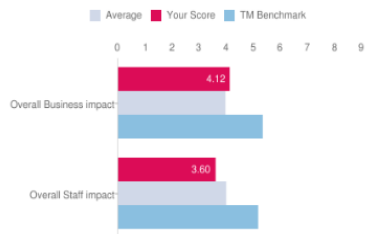


Overall performance indicators

This section provides a summary of your responses relating to your current overall business impact (including efficiency, and productivity improvements) and staff impact (including staff motivation and retention).

[Further info](#)

Indicator	Average	TM Benchmark	Your score
Overall Business impact	3.96	5.34	4.12
Overall Staff impact	3.99	5.17	3.60



In some instances your report will say that information is not available.

Unfortunately, if you did not complete all the questions on the different sections of the study you will see against your score or response column a **No answer** or **Not available**.

Key performance indicators

This section provides a summary of your responses relating to 7 specific key performance indicators that relate to take-up of learning technologies, efficiency (linked to cashable savings) and business agility- the ability to respond faster to changing organisational demands.

[Further info](#)

Take up Indicator	TM Benchmark	Your response
Percentage of employees using e-learning	76%	100%
% formalised learning that is e-enabled	36.1%	10%
Efficiency Indicator	TM Benchmark	Your score
Cost saved	20.7%	No answer
Increase in volume of training	2.64x	2x
Reduction in study time	27%	50%
Business Agility Indicator	TM Benchmark	Your response
Improved speed of delivery	32%	50%
Reduction in time to competency	20%	50%

However, you are able to complete all the sections by visiting the My Review section in the Benchmark Centre and see which areas of the reports are incomplete.

